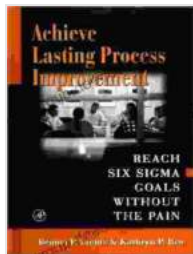


Achieve Lasting Process Improvement with Fergus Connell

In today's competitive business environment, organizations need to be constantly improving their processes in order to stay ahead. Process improvement can help organizations reduce costs, improve quality, and increase efficiency. However, achieving lasting process improvement is a challenge. Many organizations struggle to sustain their improvements over time.

Fergus Connell is a leading expert in process improvement, with over 20 years of experience helping organizations achieve lasting results. His unique approach focuses on creating a culture of continuous improvement, where everyone in the organization is empowered to make a difference.



Achieve Lasting Process Improvement by Fergus O'Connell

★★★★★ 5 out of 5

Language	: English
File size	: 16755 KB
Text-to-Speech	: Enabled
Screen Reader	: Supported
Enhanced typesetting	: Enabled
Word Wise	: Enabled
Print length	: 361 pages
Item Weight	: 1.19 pounds
Dimensions	: 6.14 x 8.5 x 1.06 inches



The Importance of a Culture of Improvement

A culture of improvement is essential for sustaining process improvements over time. When everyone in the organization is committed to improvement, they are more likely to identify and implement new ideas. They are also more likely to be open to change and to adapt to new ways of working.

Fergus Connell helps organizations create a culture of improvement by:

- Empowering employees to identify and implement improvements
- Creating a system for tracking and measuring improvements
- Providing training and support to employees
- Celebrating successes

The 5 Pillars of Process Improvement

Fergus Connell's approach to process improvement is based on five pillars:

1. **Focus on the customer:** Understand the needs of your customers and design your processes to meet those needs.
2. **Measure your processes:** Track key metrics to identify areas for improvement.
3. **Involve your employees:** Empower your employees to identify and implement improvements.
4. **Use data to drive decisions:** Make decisions based on data and evidence, not on gut instinct.
5. **Continuously improve:** Never stop improving your processes. There is always room for improvement.

How to Get Started with Process Improvement

If you are looking to improve your processes, Fergus Connell recommends starting with a small project. Choose a process that is causing you problems and that you think you can improve. Then, follow the five pillars of process improvement to guide your efforts.

With the right approach, you can achieve lasting process improvement and transform your organization. Fergus Connell can help you get started on the path to success.

About Fergus Connell

Fergus Connell is a leading expert in process improvement, with over 20 years of experience helping organizations achieve lasting results. He is the author of the book "Process Improvement for Dummies" and a frequent speaker at conferences and events. Fergus Connell has helped organizations of all sizes improve their processes, including Fortune 500 companies, government agencies, and non-profit organizations.

To learn more about Fergus Connell and his approach to process improvement, visit his website at www.fergusconnell.com.

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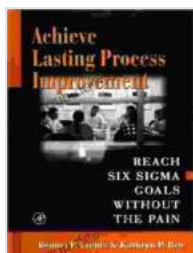


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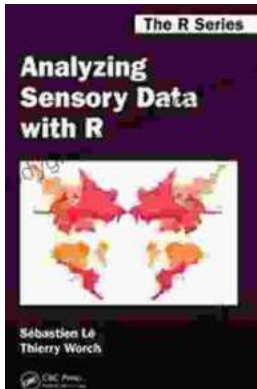


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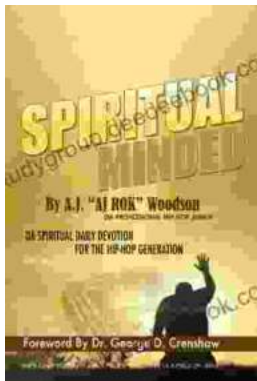
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